**TPBI - LIST OF CASES VIEW AT HQ LEVEL FOR NUMBER 1-2**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **No** | **Claim Type** | **Insurer** | **Vehicle No** | **Claim Number** | **Date of loss** | **Location** | **Assignment Date** | **Register** |
| 1 | TPBI | MSIG | WNR605 | 08561234 | 23/1/2021 | Petaling Jaya | 5/7/2021 | Open-Folder-Add-icon.png |
| 2 | TPBI | Allianz | PST4057 | VTP15678901 | 3/4/2019 | TBA | 5/7/2021 |  |
| 3 | TPBI | Pacific | VAW3412 | V0167819 | 14/4/2021 | Kota Kinabalu | 5/7/2021 |  |
| 4 | TPBI | Etiqa | PNG432 | VS16278391 | 25/9/2020 | 08500 | 5/7/2021 | Open-Folder-Add-icon.png |
|  |  |  |  |  |  |  |  |  |

**NOTES FOR DEVELOPER**

1. The above view is recommended for level number 1-2. The column can be empty if no information.
2. Case assignment coming through merimen should be stacked as above - first in at the top.

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1. The user will click the icon to register the case, upon clicking register claims view page should appear (register/edit)

**TPBI - LIST OF CASES VIEW AT HQ LEVEL FOR NUMBER 3-6**

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **No** | **Insurer** | **Vehicle No** | **AASB Ref** | **Aging** | **Status** | **Branch** | **Adjuster** | **Location** | **Flag** | **Source** | **ASSIGN/ TRANSFER** |
| 1 | MSIG | WNR605 | AA/TPBI/MISC/123456/20/KL | 7 | Pending acceptance | HQ | Aaron | Petaling Jaya | icon 3.png | Direct | TRANSFER 1.jpg |
| 2 | Allianz | PST4057 | AA/TPBI/BR/651789/20/KL | 3 | Pending acceptance | Melaka |  | Jasin | icon 1.png | Direct |  |
| 3 | Pacific | VAW3412 | AA/TPBI/124566/20/KL | 3 | Pending acceptance | HQ | James | Kuala Lumpur | icon 1.png | Merimen |  |
| 4 | Etiqa | PNG432 | AA/TPBI/234567/21/KL | 2 | New |  |  | Barat Daya | icon 3.png | Direct | TRANSFER 1.jpg |
|  |  |  |  |  |  |  |  |  |  |  |  |

**NOTES FOR DEVELOPER**

1. For level 3 view, there must be a new case registration link/icon perhaps something like at the above right corner. Non merimen case registration.
2. The above view is recommended for level number 3-6. The column can be empty if no information.
3. There should be a sorter included in list view at insurer, aging, status, adjuster and location, when sorter applied the list will show according to the sorter.
4. The staff and the manager are allowed to transfer out the case to another branch or to assign it to an adjuster. When the file icon clicked, a dialog box appears; the option should be – assign to the hq adjuster or transfer the case to a branch. If adjuster clicked, option of list of adjusters under hq appears for the user to choose. If branch clicked, option list of branches appears.
5. Once the transferred made the icon disappears and the status changes, if the receiving branch or adjuster declines the case, the icon reappears along with status change.

**TPBI - LIST OF CASES VIEW AT HQ LEVEL FOR NUMBER 7-13**

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **No** | **Insurer** | **Vehicle No** | **AASB Ref** | **Aging** | **Status** | **Adjuster** | **Location** | **Flag** | **Source** |
| 1 | MSIG | WNR605 | AA/TPBI/MISC/123456/20/KL | 61 | Investigation | Aaron | Petaling Jaya | icon 3.png | Direct |
| 2 | Allianz | PST4057 | AA/TPBI/BR/651789/20/KL | 30 | Editing | James | Kuala Lumpur | icon 1.png | Direct |
| 3 | Pacific | VAW3412 | AA/TPBI/124566/20/KL | 29 | Invoicing | Nazir | Banting | icon 1.png | Merimen |
| 4 | Etiqa | PNG432 | AA/TPBI/234567/21/KL | 6 | Investigation | Nazir | Kajang | icon 3.png | Direct |
|  |  |  |  |  |  |  |  |  |  |

**NOTES FOR DEVELOPER**

The above view is recommended when a staff / manager clicks (**TPBI DEPARTMENT DASHBOARD VIEW HEAD OFFICE)**

1. The flag is an indicator for late reporting when there is a fraudulent element involved in the case. The indicator will be applied by the staff during New Case registration or at any stage by the staff, manager or the adjuster. The turn on / off button should be at the case page accompanied with a remarks column why the flag indicator was turned on or off.
2. The case view should follow first in – first to show by the aging indicator. It is also preferred to have red background colour for cases which has exceeded to the required TAT. For example the case number 1, the case should have been completed within 60 days time, however it is now 61 days as such the bg colour has changed from white to red, the font colour changed from black to white.
3. There should be a sorter included in list view at insurer, aging, status, adjuster and location, when sorter applied the list will show according to the sorter.
4. The aging stops when the case has been finalized by the staff at level number 14.